

## Syracuse-Turkey Creek Township Public Library Mobile Hotspot Policy

### To check out a Hotspot, the patron must meet these requirements:

- Be 18 years of age or older
- Be a Syracuse Public Library patron — limit 1 hotspot per family
- Be in good standing with the library, with a current address on file and no fines above \$10.

There is a limit of 1 hotspot per family, and the Library reserves the right to refuse service to patrons who abuse equipment or who have a history of late returns.\*

Internet service relies on cell tower technology and coverage and user experience can vary based on location. Service is only available in the US.

The Mobile Hotspot can provide Wi-Fi Internet access for up to 5 devices. The user agrees to follow the Syracuse Public Library's **Internet Access Policy** while using the library's hotspot.

The Library is not responsible for any liability, damage, or loss resulting from use or misuse of the Hotspot.

Internet content filtering is NOT provided through the Hotspot. Parents/Guardians are responsible for supervising minor children.

Hotspots must be returned with the Hotspot, charger, instruction card, and case to the Syracuse Public Library circulation desk. **DO NOT return the Hotspot in the book drop.** Hotspots check out for one week. There are no renewals

Items returned with missing parts will incur charges, according to the schedule below:

#### **Replacement charges:**

Hotspot device - \$72.00

Power cord - \$4.00

Case - \$4.00

The Library Director will determine charges for damage.

#### **Fines:**

Overdue Hotspot: \$2.00 per day. There is no grace period.

Returning the Hotspot in the book drop: \$5.00.

#### **Late returns:**

Overdue Mobile Hotspots will be deactivated (suspended) within 24 hours of the due date.

If a hotspot is returned late and has to be suspended 3 times in a 12-month period, that individual will be unable to check out a hotspot for 2 months.

Hotspots not returned within 21 days of the due date will be considered lost and the patron will be charged the full replacement cost of the Hotspot and accessories.

Past due accounts may be referred to collections and incur additional charges. If the Library refers a patron's account for collections, the patron will be responsible for attorney, court and collections costs associated with the referral.

#### **Privacy**

The Library does not have access to or collect specific usage data. The Library does not provide patron information to the service provider. The Library does collect the total amount of data transmitted and received by each device during a billing cycle and anonymous Hotspot device circulation data. The Internet service provider for the Hotspot program does not monitor or track the websites that Hotspot users visit or the information that users submit (such as user names, passwords, credit card information)